

Representations received on 09/02/2017 from LS

We lived at ■ Regent Street, from June 2012 for 4 years, and did have numerous problems with The Paradise. Where their customers would exit the premises very loudly, being disrespectful and litter outside our front. We have lived with a few tenants that rented the front room facing Paradise, whom kept complaining saying it was near to impossible to get any sleep before 3am on fridays and saturdays, and even less so in the summer where events where more frequent.

The extractor fans, I can only remember there being one, would be on past midnight several nights a week along with disposal of empty bottles at ridiculous times in the morning.

We had people fighting in the street, sitting on our front wall, leaving bottles, pint glasses and a mess for us to clear up. On several occasions we have found drunk people using the front of our house as a toilet as well as having found vomit, syringes and used condoms, which is completely unacceptable and infuriating.

As an extension was built at the back of Paradise, facing our then front door, matters got worse, as the fire escape was used as smokers corner all through the night most nights. We have had to go outside asking people to keep it down and several times gone and asked the management of Paradise to resolve the problems. These issues went on for years, making it hard to reside at ■ Regent Street, and having a new born baby it left us with no choice but to leave.

Representations received on 21/02/2017 from MK

I've lived in Regent Street for 20 years and I always had a very good relationship with the previous owner of the Paradise. Since the Columbo Group have owned it, things have changed considerably, but I have put up with the noise, the mess, the fighting and swearing, because I've tried to keep friendly with my neighbours. They have given me vouchers to eat there, bottles of champagne on my birthday, hampers at Christmas, which is all very well but doesn't take into account the fact that my other neighbours have suffered all the noise and major public nuisance with no consideration. I'm lucky enough to have been able to move into a back bedroom to escape a lot of the noise, but even so it still wakes me up. Last weekend I was woken by a girl screaming, I've heard people shouting 'No weapons' and a friend of mine went outside to remonstrate with a very loud crowd gathered outside my gate, and was told to 'F***ing move' and started moving towards him so he was in fear of his life and had to come back inside. These are just a couple of incidents - there have been many more and if I have to go out at night and come back late, I always ask the taxi driver to wait until I'm inside because it's quite scary as everyone is so hyped up. I've had a standpipe installed at the front of my house so that I can hose down the front garden, gate and pavement, as it stinks of urine and vomit in the mornings. I understand other neighbours feel the same way, but they are scared of repercussions and don't want to comment, or if they have complained, nothing has been done. When I moved here in 1995 there were only our two little cottages that were residential, and the Paradise didn't have a late licence, but now there are several blocks of flats in our street and Wellington Rd, so there are many more residents who are affected, and the Paradise customers come from far and wide rather than being locals. We were completely unaware of the application for a late licence and would never have imagined that there would be long queues of people and taxis and all this trouble because it's not the way to run an establishment in a residential area. It is possible to run a business successfully in this street, because the Parlour which is more of a food-led venue is very busy, but I have never noted any trouble from that establishment.

Representations received on 23/02/2017 from LF

Dear Sir or Madam

I am emailing you because I have just found out that The Paradise Bar's Licence is up for review and I implore you not to grant the licence to open extended hours.

I have been living around this area since 1970 and I remember when this bar was once a decent local family pub that was opened during normal licencing hours.

I live at [REDACTED] Kilburn Lane, above the shop called [REDACTED], which is practically next door to the Paradise.

Since this establishment was granted the extended licence (for a few years now) which, incidentally, the local residents were never formally consulted on by the council, the residents have had no end of problems. The list below highlights these:

- Customers drinking in streets
- Customers screaming and shouting in the streets
- Fighting in the streets caused by and quite often initiated by drunken customers from the Paradise (the police surely will have records of how many times they have been called out)
- Drunken customers swearing at innocent passers by and intimidating them on numerous occasions
- Urinating and vomiting in the flower box belonging to the shop downstairs
- Drunken customers vomiting on the pavement outside my property
- Ineffective door staff, some of who are also very confrontational
- The glass to the main front door of my property being smashed twice
- I have personally been subjected to threatening behaviour and verbal abuse by door staff. When I asked to speak to the manager he said that I could not as the manager was busy
- Broken beer bottles and glasses in the street
- Build up of licenced and unlicensed mini cabs sounding the horns
- Increase in congestion of vehicles
- Drunken customers fornicating in public areas, including residents' front gardens!!

I would like to reiterate that we are NOT in the West of London - this is a RESIDENTIAL AREA where there are families with young children, and senior citizens as well as other working residents who just want to relax on the weekend following their hectic working lives during the week.

Surely you can appreciate this as a fellow human being, and I know that the council try to promote health and wellbeing of all their residents throughout Brent.

I have copied in the pertinent local Labour Councillors as well as my local MP with a hope that this issue can be resolved to the benefit of all local residents.

It is fact that I am not the only person voicing my concerns and I am am sure that your records show the number of complaints and signed petitions the council has received to withdraw the licence extension.

The management/owners of the Paradise have made countless apologies and numerous promises to resolve these issues and not one of these have come to fruition.

Please accept my apologies for the 'War and Peace' email but I have now come to the end of my tether and this is affecting my personal health and wellbeing.

If the council despite our pleas decide to renew the extended licence, I shall consider going to the national press to make this more public.

Kind regards

Representations received on 23/02/2017 from SB
Sent: 23 February 2017 13:39
To: Business Licence
Subject: Re: Review Ref 223713460/Paradise, Kensal Green

Dear Sir/Madam

This is my representation supporting the License review of the venue referenced in the subject line.

Public nuisance:

- Food and drink leftovers littered in my drive
- Broken glass, empty bottles and pint glasses in my drive and on the pavement
- Loud, noisy, sometimes violent conversations between individuals and groups of individuals in the road outside my bedroom window in the middle of the night.
- Car engines turning over, being revved and car races in the road outside my bedroom window in the middle of the night.

Public Safety

- Threatening behaviour towards me when I ask aforementioned people to show consideration and take their anti-social behaviour elsewhere.

Crime and disorder

- Drunk and disorderly conduct
- Public urination
- Cannabis possession, use and dealing in the road outside my house.

Yours faithfully

Representations received on 26/02/2017 from KL

Hello

I live across the road in Westminster and at weekend we have to put up with cars sounding their horns after 11PM as taxis/mini cabs parking or dropping off customers at the pub because it causes traffic bottleneck.

Once I witnessed the Fire Brigade not get through because of traffic problem.

And then at 2AM when customers leave, they are all shouting and causing more traffic problem by spilling on the road. Generally most weekend there are fights, which happen and doormen don't seem to be trying to stop or do their even try to ask the customers to respect the noise level.

My family have put up with this nightclub atmosphere for the last 13 years and would like it to stop as my family can not sleep as our bedrooms face the pub until wat past 2:30 AM

Regards

Representations received on 27/02/2017 from SM

I am house sitting with my friend [REDACTED] for Ellie before the cottage is rented out. Consistently on the weekend the cottage is not habitable to sleep, and I often go round to my friends Friday and Saturday nights to sleep and get rest. The cottage is too noisy to gain a full nights sleep on these nights. Most recently on Saturday 25th Feb I stayed home to work. A woman was screaming down regents street and outside Paradise for 30 minutes in the very early hours of Sunday morning. Little was done by staff to stop the noise level. I have also often returned from an evening out and Paradise customers have been using Regents street as a toilet.

Representations received on 01/03/2017 from DW

To Whom it may concern

The Paradise Bar has been operating with no concern for the local residents.

In particular, the garden area is being used in a manner contrary to its license. It's my understanding that this area is licensed to have a maximum of 20 people under supervision. At the weekends this area is packed with people, not only in the garden but also on the fire escape stairs shouting and screaming into the small hours of the morning.

A late license in such a densely populated area makes no sense at all.

Please consider reducing licensing hours to Midnight, or at the very least stipulate that the garden area be closed from 11pm.

Thank you

Representations received on 01/03/2017 from RZ

Dear Sir or Madam,

I have been made aware that the Paradise in Kensal Green is due for a License Review.

I have been living in Pember Road since 1995 and previously, my husband lived here since 1985.

There are a multitude of inconvenience and disruption that the Paradise has caused us and the list is by no means exhaustive:

This is a Residential area where families with young children live like myself, but have had to endure: -

- Foul language early evening and through to the small hours
- Public urination against our front garden wall and inside the front garden area
- We have since had iron railings and a gate put in to stop this behavior but we still have people urinating against the wall.

- Empty bottles and cans of alcohol left on the pavement and road which usually get run over by cars causing damage to tyres due to broken glass
- Food and food packaging left strewn on the street (Bearing in mind that the budgets have been cut by the council, so this is left to us residents to clean up). This is not food that is bought in the Paradise, however it is a contributor as their customers leave the bar late and get their food from the neighbouring takeaways.
- Loud and abusive arguments almost always fuelled by alcohol erupt. This happens very late around the time the paradise closes.
- Our bedroom is on the main road and this has affected our sleep enormously
- We cannot take our car out on Thursday, Friday and Saturday evening as there is nowhere to park when we return which has happened all too often as the parking is taken up by the people going to the Paradise. I cannot risk coming back with my children late and having to walk around the block to find parking.
- Car doors slamming and engines being revved up (Most of the time the drivers are well over the alcohol limit to drive and can barely walk).
- Mini cabs blocking the road outside the Paradise and also Regent Street resulting in loud horns used and traffic being blocked.
- Nos gas (Legal high) canisters are strewn over the roads and I worry that children would pick them up.
- My husband comes home very late at night and mostly in the small hours as he is a London Taxi driver and sees the crowds and mini cabs blocking the road and numerous arguments and foul behavior once the Paradise is closing or about to close.

We as residents were not consulted in regards to the extension of the trading/Licensing hours.

If we had, we would most certainly not of agreed to the disruption it has been causing us over the last few years.

I would like to re-iterate, this is a residential area and as such needs to remain so. We are not against people bringing business to the area, but at the same time it needs to be appropriate to the location and not impact on our lives, the lives of our children, the environment.

We had no issues when it was a normal pub closing at 11pm and the visitors to the pub treated the neighbourhood with respect.

Regards

Representations received on 01/03/2017 from AC

We have been advised by a neighbouring property owner in Regent St., Eleanor Pole, that she has applied to Brent Council for a licensing review of the Paradise Club, to take account of the long-standing anti-social and dangerous behaviour, we, as local residents, have had to endure over many years. We are most grateful for her initiative.

Despite successfully having defeated the application by the Paradise to extend their business hours at the weekend in the Courts, following a Petition submitted by residents, Brent Council, without consultation with neighbours, awarded them a late-closing licence from Thursday to Saturday. Since then, the impact on the quality of our lives has been even more seriously affected. I list some of our complaints.

- people snorting drugs from the bonnet on my car, damaging the paintwork with a razor blade
- driving off, totally unfit to drive, ripping off the bumper of my car
- fighting, arguments, shouting and using foul and offensive language in the street
- urinating in our drain and against garden walls
- extensive litter in terms of gas canisters, empty bottles, broken glass and discarded takeaway food packaging
- car doors slamming and engines revving ; these drivers are often very drunk or drugged and are a danger on the roads
- Kilburn Lane and Regent St., constantly blocked with cars/cabs picking up customers, resulting in arguments and horn blowing as tempers become frayed

I have since had iron railings with a lockable gate installed in order to protect my property and car from any further damage.

The Paradise does not serve the local community, its clients being mostly from outside our locality.

I cannot understand why the Paradise is allowed to be such a blight on our lives, and for so long, when other local pubs/restaurants manage to conduct their businesses successfully without any adverse imposition on their neighbours or the environment.

Even following the Police drug raid on the premises last year and enforced closure, it was re-opened within days.

It beggars belief that in these enlightened times when the impact of anti-social behaviour on peoples' lives is well known, that such behaviour should still be tolerated when it is in the power of Brent Council to stop it. I urgently request that you do.

I would also request that my name, address and personal details are redacted.

Yours faithfully

Representations received on 05/03/2017 from AAJ

Dear Sirs,

We have lived in this area for 30 years at ■ Kilburn Lane, W10 4AE and in recent years have complained about disturbances from Paradise, 19 Kilburn Lane. There have been increasing problems with noise, anti-social behaviour, mini-cab drivers blocking traffic and parking on pavements,

fighting, urination and drug taking. Also, drug dealers hiding drugs in flower beds and selling them outside the club. We hope that something will be now be done to solve these problems.

Thank you.